

## **DIC India Limited**

## **KAIZEN Policy**

We at DIC India Limited, a major producer of printing ink, are committed to implement and sustain DIC way of Kaizen practices.

We shall strive for continual improvement in our processes through adoption of manufacturing best practices like 5S, Total Productive Maintenance (TPM) and Total Quality Management (TQM).

## We shall achieve this by

- Continuously improving manufacturing processes through 5S practices by maintaining clean, comfortable and tidy work environment for everyone.
- Develop an environment which demonstrate place for everything and everything in its place.
- Continual improvement of productivity and reduction in cost.
- Aiming for zero breakdowns, zero defects, zero accidents and zero losses.
- Improving overall equipment efficiency (OEE) for safe and efficient operation of the plant.
- Improve customer satisfaction by delivering quality products and services ontime and every time.
- Upgrading knowledge and skills of employees by training and encouraging Kaizen activities.

This Policy is applicable to all operations of DIC India Limited. Each and every employee, contractor and service provider of DIC India Limited is obliged to comply with this policy.

Date: Mar 1, 2017 Shailendra Singh
Managing Director and CEO